



Your Strategic IT Partner



A Strategic Technology Partner For Small and Midsize Organizations

True Partnership

If you are a senior manager of a small or midsize organization, you already realize the critical role technology plays in the success of your enterprise. Dramatic advances in information technology (IT)



have created unparalleled opportunities for business efficiency, competitiveness, profitability and growth.

Today, every leader needs to design, deploy and maintain an information technology environment that is custom designed to meet specific business needs.



The challenge is to harness all the power of up-to-date technology to help achieve your business goals. To accomplish this, you need the right partner, and that partner is BNMC.



BNMC, headquartered in Andover, Massachusetts,

is an IT network services company offering partial and full outsourcing of server, desktop and network management and support.

We work as your strategic IT business partner, providing small and midsize organizations with proven design, implementation and support solutions. BNMC works to solve business problems and improve overall profitability and productivity, in partnership with the senior management of every client organization.

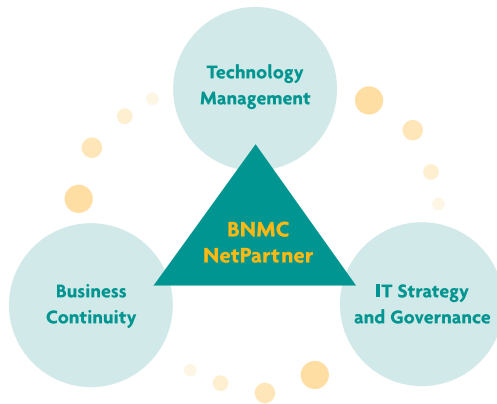
For almost twenty years, we have been helping companies like yours optimize their information technology. Our focus on small and midsize organizations has allowed us to have a personal relationship with every client. We believe that this has created true partnerships, based on expertise, confidence and personal service.

Ask Yourself

- Do your employees complain about the speed of their email, applications, Internet or network?
- Do you receive an abundance of SPAM or email with viruses or inappropriate content?
- Do you worry about not having the proper security and monitoring for your network to ensure that your data and your client's information is secure?
- Do you wonder how your business will recover from a power outage, fire in the building or server hardware failure?
- Do you frequently run out of disk space or network storage to meet the demanding needs of your growing business?
- Do you believe that you are not getting the most value out of the investments that you have made in information technology?
- Could enhancing the technology that they use increase the productivity of your employees?

If you answered **yes** to any of these questions, then BNMC's NetPartner™ solution is for you.

The NetPartner Solution



Technology Management

- Server, network and desktop support via phone, remote control and onsite
- Proactive maintenance via patch management, Anti-virus definition and scan management, event log review, O/S and drive space monitoring
- Information security management with active directory setup, firewall configuration, VPN management

Business Continuity

- Business Resiliency and disaster recovery plan creation and testing
- Management of backup strategy, data replication and off site recovery
- Hardware, software and data recovery services

IT Strategy and Governance

- Infrastructure assessment and management including asset and license inventory, network design optimization, storage and security solutions
- Virtual CIO service to offer short term and long term IT strategy, IT governance and project management

BNMC's NetPartner is a comprehensive technology solution, from design to implementation to support, for clients who have a need for managed IT services. The NetPartner team focuses on preventive maintenance and diagnosis, anticipating and addressing potential problems before they occur. At the same time, should a technical problem arise which was not previously anticipated, BNMC musters all our technical know-how to resolve the problem, either remotely or onsite. BNMC offers support for hardware & software at your office as well as offering our hosted solution where we manage your "virtual" IT infrastructure located at our data center.

NetPartner benefits include better security and productivity, simplification and resilience of the entire IT environment, improved team collaboration, and senior management confidence that the organization is employing the best technology solutions available to run and grow the business.

Regardless of your IT requirements, BNMC will customize a solution to manage your IT needs.

NetPartner Support

- Unlimited help desk support via phone, remote control and onsite management service, availability monitoring and optional emergency after hours support
- Client relationship management with a dedicated account representative, weekly issue review and check-in conference calls
- Maintenance via patch management, antivirus definition and scan management, event log review, drive space monitoring and Microsoft recommended maintenance
- Information security management with active directory setup and administration, firewall configuration and management, VPN management

- Infrastructure management, including asset and license inventory, software license adherence and renewal, server and desktop optimization, disk space/storage solutions, router & switch support and network design
- Business resiliency and disaster recovery plan creation and management including back strategy, data replication and off site recovery strategy
- System consultation to coordinate short term and long term IT strategy along with a quarterly system full analysis.

BNMC offers Internet mail services, website and virtual domain hosting, dedicated web servers and consulting services. BNMC is also a value-added reseller of high-end servers, and networking hardware and software, which enables BNMC to deliver a complete solution to our clients.

“As partners with senior management, we help them understand and implement the power of IT.”

Eryck Bredy, BNMC, President and Chief Technology Officer

Our strategic partners include Microsoft Corporation, Dell, HP, Citrix Systems, Symantec, EqualLogic, MX Logic, AppRiver, APC, Array Networks, Cisco, Datacore and SonicWall.

BNMC offers “outsourced Chief Information Officer (CIO) services” including senior level IT strategic counsel and IT asset management. BNMC begins by understanding the business needs and goals of every client. Then, BNMC maps appropriate information technology against these needs and goals, helping every client realize the full value of IT to their organization.

Experienced Partners

Well-known technology expert Eryck Bredy founded BNMC in 1988. Since that time, BNMC has served as a strategic IT partner for hundreds of organizations in both the for-profit and nonprofit sectors. These organizations range from private corporations, professional associations, medical organizations, financial service firms and educational organizations to charitable foundations.

“When all the Information Technology resources on an organization’s network are properly deployed and working effectively,” says Bredy, BNMC chief technology officer, “it has an enormous positive impact on the success of the business. As partners with senior management, we help them understand and implement the power of IT.”

In addition to Bredy, BNMC’s management team consists of experienced and long-term technology, operations, marketing and finance personnel. Roger Michelson, chief operating officer, brings over 17 years experience as a senior operations executive in the area of information technology. “The core strength of BNMC is our ability to marry current technology to business operations,” says Michelson. “We help all our clients stay on top of the critical role technology plays in the success of their business.”

We earn our clients’ trust and confidence based on the strength of the BNMC team. The company’s engineering and customer service team is made up of veteran technology professionals with many years of support experience. These highly qualified and experienced technicians employ “Fortune 500 best practices” in all network services. Most are certified by today’s leading information technology firms including Microsoft, Citrix, Checkpoint, Cisco, MX Logic and Symantec.

Contact us today to learn more about forming your own strategic technology partnership with BNMC.